

Enfield Island Village Trust
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Managing Director
ANGLIAN HOME IMPROVEMENTS LTD
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Date: 20 July 2011

Dear Sir or Madam

OPEN LETTER: ENFIELD ISLAND VILLAGE COVENANTS

I write on behalf of the board of trustees of the Enfield Island Village Trust. We are concerned at irresponsible sales by your company on Enfield Island Village, an estate in the London Borough of Enfield EN3.

The charity recently had to take a local resident to court in a test case after an Anglian Home Improvements company built a conservatory and porch at their property, which we understand cost them around £30,000. The judgement means that the householder has to take them down. In addition, they will have to pay all or most of our court costs of about £29,000 as well as their own court costs.

I have personally spoken to Anglian salesmen myself over a number of years to remind them that there are restrictive covenants on the development. Our property managers, Amber Estate Management, gave telephone advice to that effect to Anglian Home Improvements before they built the conservatory and porch in this case.

It is likely that there will be other court actions in respect of similar breaches on the estate where Anglian Home Improvements have built in breach of the covenants. This is unfair to our residents and is irresponsible selling, taking advantage of them, in this case people for whom English was not the first language.

I would ask you to confirm by return that in future you and your associated companies will inform householders on Enfield Island Village that there are restrictive covenants in place. This means no building works can take place on Enfield Island Village without our written consent and in some cases, no consent is possible. Your representatives are welcome to contact our property manager, Iain Campbell at 39 Island Centre Way, Enfield, EN3 6GS.

Yours faithfully

Tony Thake
Chairman